



WE DO THINGS **RIGHT**

Kitchen, Bathroom, Living rooms, Home office

Fully qualified craftspeople, directly employed, insured, warranted.
A quality job every time.

Full and partial refurbishment and renovation
Many skilled trades all in one place
Professional, accredited, fully qualified engineers
Domestic and commercial
All work fully guaranteed



PUNCTUALITY PROMISE

If we are running late we will let you know and offer a discount.



FAIR PRICING PROMISE

We offer competitive fair prices across all of our services.



SAFE AND CLEAN PROMISE

We tidy up after ourselves ensuring a safe and clean environment.



ABOUT US

We combine a reliable team of trade workers with a dedicated in-house office team to ensure every job is completed to the best possible standard.
[Find out more here.](#)



SERVICES

All property repairs and maintenance services are delivered to the highest standards on time. Always with free, fixed price quotes.
[Check it out here.](#)



BOOK A CONSULTATION

Get a free instant quote with a free consultation visit. You can book instantly online now.
[Just follow this link.](#)

Download our web friendly brochure [here](#).



In these uncertain times - it is imperative that we do all we can to keep everyone we come into contact with safe. As far as possible we are COVID-19 secure.



We are committed to care for the environment. We minimise waste, control pollution and work as sustainably as possible. We want the future to be better than today.



Privacy and protection of personal data is incredibly important for us all. As far as possible we ensure all of systems are secure and never share your data with anyone ever.



About Us

We are the friendly, human face of refurbishment and renovation
 We make it easy for our customers to get things fixed and maintained fast
 Fixability is committed to operating responsibly and delivering best value
 Fixability's offices are based in the centre of the country in Walsall, West Midlands

The Top Team

The top team have worked together successfully for many years. Now we are dedicated to improving the standards of customer care that you can enjoy.



DAVID HILL

CHAIRMAN

David Hill, the Chairman, is a serial entrepreneur having run several successful companies in property, construction and IT. He saw the opportunity in making a company that does refurbishment and refurbishment work properly. In 2009 he founded this company and has worked relentlessly to ensure it's success ever since. His concept was to repair and renewals as simple as possible whilst offering tremendous value for money. David continues to pursue other interests in commerce and charity.

David says: "I stand for long term business, building for the future. Business is far, far, more than just a profit stream. It is about delivering success for us all. Our future is based on the belief that in a changeable world sound values, sound finance and integrity will always succeed."



CHRIS MAUND

GENERAL MANAGER

Chris joined the team to develop the General Manager role within the business. Previously, working in a challenging management role after having studied forensic science, he is able to deliver hands on people skills to the company and ensure that the "customer first" paradigm of the business is delivered. He is the first point of call for new customers.

Chris says: "It is a breath of fresh air to be thinking of developing a business where I can make a real difference to the way refurb and renewals are delivered. There are some really exciting new developments happening all of the time."



ANGELA JOYCE

FINANCE AND ACCOUNTS

Angela came on board at the beginning. She has gained a wealth of experience in finance and accounting during her successful career. Her employment began in retailing, working for James Beattie in Wolverhampton with later moves into construction and the manufacturing industry. Angela is now keen to bring her skills to this venture

Angela says, "This is a very challenging and exciting time for me and I am looking forward to continue working with the Fixability dedicated team. I will be providing them with continuing up to the minute accurate financial information and support to ensure the company is in the best position to grow and move forward."

FIXABILITY'S FUTURE

We aim to create and sustain a company that does things correctly from start to finish.

This means giving everyone that we come into contact with care and attention and treating them fairly.

So, this means treating prospective customers and customers with respect, turning up when we say, providing written quotes, doing the job correctly, clearing up, and providing certification when appropriate.

We treat our employees well, including giving them fully employed status, good salaries, bonuses when earned and keeping them safe.

Playing our part in society in general and working towards goals for the environment, including minimising waste and optimising our use of energy is important to us.

The whole of our organisation is driven by the latest technical advantages and computer systems. We invest in our systems to allow others to invest their trust in us.

The idea is simple. Do the right job, at the right price, at the right time, carefully.



Prices

Our standard rate for work between 9.00am and 5.00pm, Monday to Friday for a qualified, insured tradesperson is £35.00 an hour plus VAT, with an initial charge for the first hour or part thereof of £60.00 plus VAT. Outside these hours it is £86.00 plus VAT.

Additional Information

- 1 hour minimum charge on hourly rate work, then in 15 minute units
- We do not charge for call-out, travel time, fuel, parking or phone call costs
- Payment must be made in full upon receipt of invoice by credit/debit card (our chip & pin machines provide a secure method) or cash
- Materials are charged at Trade Prices with no mark up and are subject to VAT
- Material collection for non-stock items is kept to a minimum and will not exceed 45 minutes of the current hourly rate for that trade
- We do not surcharge for credit card payments
- We carry out all work in accordance with our Standard Terms of Business which may be found [here](#)
- Payment should be made either on completion of the job, or monthly where the job is a long term one
- Cash payments to be made directly to the engineer
- We accept all major credit and debit card payments

Please note that we must be given safe, clear, uninterrupted access to carry out the work. Where we have to carry out work to allow this access then a further charge based upon time taken will be made.

We carry out credit checks in advance of commencing work. By asking us to do the work you are authorising such checks. In the event of such a check being unsatisfactory we will invite you to pay on a pro forma basis or not carry out the work.

We will not:

- Overcharge customers under any circumstances
- Talk customers into any work that is not needed or carry out any unnecessary work
- Charge for any wasted or unnecessary time when undertaking your work
- Charge for excessive time spent collecting materials
- Charge for breaks or non-work related phone calls



Contact

We only succeed through our customers which is why we actively seek contact and feedback.
We do take action when we get comments.
So, whether it's good or bad news, please contact us.
We promise to never pass your information on to any other parties.

Our offices are based in the centre of the country in Walsall.
When you call you talk to friendly experts who you can understand.
No enquiry is too small so just give us a call, or use the contact form below.



CALL US

Sales and support : 01922 214400



EMAIL US

Admin@Fixability.Net



GET A CALL BACK

Have us call you at a time that suits you

Use this form to contact us.

<input type="text" value="Your name*"/>	<input type="text" value="Your email address*"/>
<input type="text" value="Your telephone number"/>	
<input type="text" value="Your message or question"/>	

We hate spam as much as you do. We promise that we will never share your information with anyone.

Send



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